

CUSTOMER FOCUS SCRUTINY COMMITTEE

Date: Thursday 27 June 2024
Time: 5.30 pm
Venue: Guildhall, High Street, Exeter

Members are invited to attend the above meeting.

If you have an enquiry regarding any items on this agenda, please contact Pierre Doutreligne, Democratic Services Officer (Committees) on 01392 265486.

Membership -

Parkhouse (Chair), Rees (Deputy Chair), Begley, Darling, Fullam, Harding, Holland, Hussain, Miller, Moore, D, Patrick, Pole, Read and Wardle

Agenda

1 Apologies

2 Minutes

(Pages 5 -
10)

To approve and sign the minutes of the Customer Focus Scrutiny Committee held on 28 March 2024.

3 Declarations of Interest

Councillors are reminded of the need to declare any disclosable pecuniary interests that relate to business on the agenda and which have not already been included in the register of interests, before any discussion takes place on the item. Unless the interest is sensitive, you must also disclose the nature of the interest. In accordance with the Council's Code of Conduct, you must then leave the room and must not participate in any further discussion of the item. Councillors requiring clarification should seek the advice of the Monitoring Officer prior to the day of the meeting.

4 Local Government (Access to Information) Act 1985 Exclusion of Press and Public

It is considered that the Committee would be unlikely to exclude the press and public during the consideration of any of the items on this agenda but, if it should wish to do so, then the following resolution should be passed:-

“RESOLVED that, under Section 100A (4) of the Local Government Act 1972, the press and public be excluded from the meeting for the particular item(s) of business on the grounds that it (they) involve(s) the likely disclosure of exempt information as defined in the relevant paragraph(s) of Part I of Schedule 12A of the Act.”

5 **Questions from the Public under Standing Order No. 19**

Details of questions should be notified to the Democratic Services Manager via the committee.services@exeter.gov.uk email by 10.00am at least three working days prior to the meeting. For this meeting any questions must be submitted by 10.00am on Monday 24 June 2024.

For details about how to speak at Committee, please click the following link - <https://exeter.gov.uk/council-and-democracy/councillors-and-meetings/public-speaking-at-meetings/overview/>

6 **Questions from Members of the Council under Standing Order No. 20**

To receive questions from Members of the Council to the relevant Portfolio Holders for this Scrutiny Committee. The Portfolio Holders are:-

Councillor Bialyk – Leader of the Council

Councillor Asvachin – Housing, Homelessness Prevention and Customer Services

Councillor Foale – Art, Culture and Tourism

Councillor Vizard – Climate, Ecological Change and Communities

Councillor Williams – Place and City Management

Councillor Wright – Corporate Services and City Centre

Advance questions from Members relating to the Portfolio Holders should be notified to Democratic Services via committee.services@exeter.gov.uk.

7 **Work of the Community Safety Partnership to Tackle Violence Against Women and Girls at Night** (Slides)

This will be a presentation by key members of Safer Exeter - the city's Community Safety Partnership (CSP) - regarding work that has been conducted to make Exeter a safer place for women and girls at night. The presentation will cover:-

- the role of the CSP
- funding bids and the outcomes they have delivered;
- CCTV improvements;
- the Safe Space;
- Best Bar None;
- the SWAN charter;
- the policing strategy around the evening and night time economy.

At the end of the presentation, Members will have an opportunity to ask questions to the presenters:-

- Insp. Nathan Johnson – Police Lead for Safety of Women
- Jeanie Lynch – Deputy Chair, Safer Exeter and CoLab Resilient Women Lead
- Peter Scargill – Chair of Safer Exeter and Director, University of Exeter
- Nicola Wheeler – Chief Executive, InExeter
- Mat Jarratt – Chair, InExeter

- Laura Wright – Deputy Leader and Portfolio Holder for City Centre, Exeter City Council
- Simon Lane – Service Lead for Environmental Health and Community Safety, Exeter City Council

8 Scrutiny Work Plan and Proposals Received

(Pages 11
- 26)

Date of Next Meeting

The next scheduled meeting of the Customer Focus Scrutiny Committee will be held on **Thursday 3 October 2024** at 5.30 pm in the Civic Centre.

Individual reports on this agenda can be produced in large print on request to Democratic Services (Committees) on 01392 265486.